E6311

PATENT ABSTRACTS OF JAPAN

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(54) ITEM ALLOCATION SYSTEM

(57)Abstract:
PROBLEM TO BE SOLVED: To shorten the item processing time by making an item processing worker take over by himself the items which are allocated to his own post and its higher rank posts.
SOLUTION: Organization hierarchical information 211, item data 212 and item management information 213 are all stored in a storage device contained in a server computer. A user gives instructions to the server computer from a UI part 201 consisting of an interactive terminal via a network. The user's instructions are processed by a display information generation part 202 consisting of the server computer and an item management information updating part 203. An item processing worker takes over by himself the items allocated to his own post and its hither rank posts. Thus, the relevant item processing is quickly allocated to a proper worker. Meanwhile, a person in change of every post allocates the item to his lower rank position or his follower. Accordingly, it's possible to prevent such a case where the items are not taken over by any worker and stay as they are.
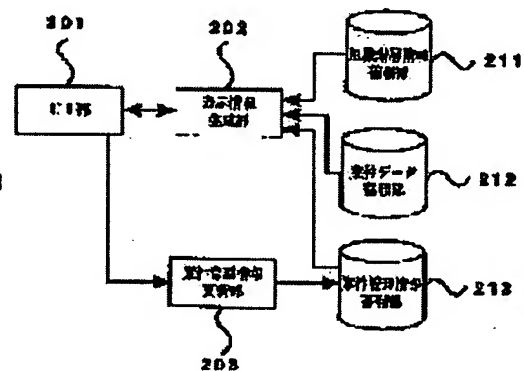
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